

MENARINI TÜRKİYE

INFORMATION NOTICE ON THE PROCESSING OF PERSONAL DATA FOR CONSUMER COMPLAINTS

Based on the product complaint and/or report of suspicious/counterfeit product reporting submitted to us, our company Menarini Sağlık ve İlaç San. Tic. A.Ş. and its group companies, Menarini Stemline İlaç San. ve Tic. A.Ş. and Menarini İlaç San. Tic. A.Ş. ("**Company**" or "**Menarini Türkiye**"), as the license holder, is required to take certain actions in accordance with the relevant legislation. In order to take these actions, we need to process some of your personal data. For this reason, we would like to inform you about the processing and transfer of your personal data under the Personal Data Protection Law No. 6698 ("**Law**").

1. Data Controller:

Company's trade name: Menarini Sağlık ve İlaç Sanayi Ticaret A.Ş. – Menarini Stemline İlaç Sanayi ve Ticaret A.Ş. - Menarini İlaç Sanayi ve Ticaret A.Ş.

Address: Maslak Office Building, Maslak Mah. Sümer Sok. No: 4 Kat: 7-8, 34485, Maslak, Sarıyer, İstanbul, Türkiye

E-mail: dataprivacy@menarini.com.tr

Telephone: +90 212 467 11 11

2. Processed Personal Data:

Data Categories	Processed Personal Data
Identity	Name-Surname
Contact	Telephone Number- E-mail address

3. Purposes and Legal Reasons for Processing Personal Data

As Menarini, we will process your personal data based on the following legal reasons in order to fulfill the purposes specified below:

Data Category	Purpose of Data Processing	Legal Reason
Identity Contact	<ul style="list-style-type: none">Collecting and recording information related to consumer complaints sent to Menarini Türkiye in order to ensure the safe use of products and protect public health,To comply with internal procedures regarding reports from consumers to Menarini Türkiye about suspicious/counterfeit products and to make the necessary applications and reports to the relevant administrative and judicial authorities, primarily the Turkish Medicines and Medical Devices Agency ("TİTCK") of	<ul style="list-style-type: none">In accordance with Article 5/2 (c) of the Law, it is necessary for the fulfillment of our legal obligations as the data controller.In accordance with Article 5/2 (f) of the Law, it is necessary for our legitimate interests as the data controller.

	the Ministry of Health of the Republic of Turkey.	
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4. To Whom and for What Purposes Personal Data May Be Transferred:

In order to fulfill the purposes of processing the personal data mentioned above, your personal data that you have provided to our Company may be shared with TİTCK and other relevant public institutions and organizations, our group companies **located in Turkey or abroad**, and third parties from whom we receive services/support/consultancy, such as lawyers, financial advisors, and auditors, **only if necessary**.

Since Menarini Türkiye and its affiliates are global companies, some of the databases and servers used in electronic environments are located abroad, and services are received from service providers abroad for various technical issues. In this regard, your personal data may be transferred abroad in accordance with Article 5 (2) (f) of the Law; provided that it does not harm the fundamental rights and freedoms of the data subjects, the legal reason for the processing of data is necessary for the legitimate interests of the data controller, and based on the appropriate safeguards listed in Article 9 of the Law.

5. Method of Collecting Personal Data:

Your personal data may be collected verbally (such as through a call center), in writing, or electronically (such as through a website or email) within the scope of your communication with our Company.

Your personal data is obtained and processed through non-automated and partially or fully automated means, provided that it is shared by you and becomes part of our data recording system being shared by you and becomes part of our data recording system.

6. Your Rights Regarding Your Personal Data

In accordance with "Communique on the Procedures and Principles for Applying to the Data Controller" in order to exercise your rights as the data subject in accordance with Article 11 of the Law, regarding the processing of your personal data that you will provide to us through the above-mentioned methods;

- In writing to the address "Maslak Office Building, Maslak Mah. Sümer Sok. No: 4 Kat: 7-8, 34485, Maslak, Sarıyer, Istanbul, Turkey,"
- By sending an e-mail to dataprivacy@menarini.com.tr from your email address previously provided to the Company and which is registered in the Company's system, or
- You can apply to ieulagay@hs01.kep.tr registered email address by sending an email from your registered email address.

As Menarini Turkey and/or its affiliates, without prejudice to our obligations arising from applicable legislation we hereby commit that you may exercise these rights at any time and in the most appropriate manner. In this regard, it is sufficient to contact us via the contact information provided in the first paragraph:

Best regards,

Menarini Türkiye